



Enabling Excellence in Communication and Technology

Sr. Software Architect

Location: Remote

EDCi provides infrastructure and contact center technology services and solutions to clients throughout the United States. Through our partnership and certifications with leading technology providers, our customers receive the highest quality of product and service the industry has to offer.

EDCi has an immediate opening for a Sr. Software Architect. The Sr. Software Architect will work collaboratively within an Agile team to deliver business capabilities for customers. This position will build reliable, scalable enterprise applications in a full stack development environment. This role takes an active role in all phases of the software development lifecycle, including requirements, design, coding and testing software.

At EDCi, we are more than just technologists. We are a team passionate about the work we do and a family dedicated to building on our strengths and improving our challenges both individually and collectively. Associates of EDCi have the opportunity to engage in dynamic projects, leveraging the latest technologies. Our partnerships provide a unique opportunity for associates to continue to develop their professional skills. EDCi is an organization that takes pride in recognizing balance and the importance of family. If you're an experienced engineer with a love of software development, we want to talk to you!

When you join the EDCi team, you'll receive many perks, such as:

- Remote work from home
- Paid holidays, vacation and sick time
- Bring Your Own PC Policy
- Cell phone reimbursement
- Casual dress
- Funded training and certifications
- Health, dental & vision insurance
- 401K match

And much more!

RESPONSIBILITIES:

- Complete application architecture and application design and development reviews as well as detailed documentation.
- Lead software architecture and design activities to develop secure, scalable, low latency, high throughput solutions with an agile team.
- Elicit requirements, incorporate input from a variety of stakeholders and build consensus around a design concept.



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- Analyze, design, configure, develop, test and document new and existing applications and solutions.
- Create new features and resolve existing software platform issues.
- Work with the development team to estimate feature development stories and establish consensus on deliverable commitments.
- Lead and mentor other developers in technology, best practices and successful project delivery.
- Build necessary security features into software architecture.
- Identify challenges with software systems and proactively resolve.
- Perform tasks in .NET, C#, and javascript and Blazor.
- Adhere to development procedures and coding uniformity within' Azure DevOps.
- Collaborate with developers to perform peer reviews and quality assurance.
- Analyze test results, and identify, document, and report root causes for test failures and resolve with the development team.
- Make recommendations to improve software reliability, performance, and quality assurance best practices and processes.
- Evaluate technologies and recommend technical solutions where applicable.
- Adhere to high-quality development principles while delivering solutions on-time and on-budget.
- Operate with minimal supervision and effectively communicate with both internal and external customers.

ESSENTIAL SKILLS AND QUALIFICATIONS:

- Associate's or Bachelor's degree in IT related field required
- Minimum 5 years of experience in application development.
- Prior experience as a software architect required
- Experience implementing web services utilizing REST and JSON
- Solid background in coding and design best practices, unit testing and test-driven development
- Aptitude for researching and troubleshooting root cause system issues
- Experience with Azure DevOps and familiarity with Agile development processes
C#, Blazor and javascript experience Preferred
- Experience with Microsoft SQL Stored procedures is a Plus
- Epic Integration development experience is a Plus
- Interest in learning or working with contact center technologies is required
- Excellent client service attitude and team focus