



Enabling Excellence in Communication and Technology

Product Owner

Location: Remote

EDCi provides infrastructure and contact center technology services and solutions to clients throughout the United States. Through our partnership and certifications with leading technology providers, our customers receive the highest quality of product and service the industry has to offer.

EDCi is seeking an ambitious and motivated Product Owner to lead the development and success of one or more of our products. The Product Owner will be a key member of our cross-functional team and will play a critical role in driving the product delivery, vision and strategy. This is an opportunity to work in a fast-paced and dynamic environment and make an impact on the success of our company.

At EDCi, we are more than just technologists. We are a team passionate about the work we do and a family dedicated to building on our strengths and improving our challenges both individually and collectively. Associates of EDCi have the opportunity to engage in dynamic projects, leveraging the latest technologies. Our partnerships provide a unique opportunity for associates to continue to develop their professional skills. EDCi is an organization that takes pride in recognizing balance and the importance of family. If you're an experienced Product Owner with a love of software development, we want to talk to you!

When you join the EDCi team, you'll receive many perks, such as:

- Remote work from home
- Paid holidays, vacation and sick time
- Bring Your Own PC Policy
- Cell phone reimbursement
- Casual dress
- Funded training and certifications
- Health, dental & vision insurance
- 401K match

And much more!

KEY RESPONSIBILITIES:

- Work closely with cross-functional teams to define and prioritize product features
- Create, refine and maintain Product Requirements Documents
- Prioritize the product backlog in alignment with the roadmap
- Act as trusted contact for stakeholders and customers
- Understand and communicate customer needs and market trends to the development team



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- Collaborate with the development team to ensure timely delivery of high-quality products
- Define and track key performance metrics for products
- Continuously gather feedback and make improvements to the product

ESSENTIAL SKILLS AND QUALIFICATIONS:

- Strong verbal and written communication skills
- Strong problem-solving and analytical skills
- Familiarity with Agile development methodologies
- A passion for technology and product development
- Strong organizational and project management skills
- Bachelor's degree in business, computer science or related experience