



*Enabling Excellence in Communication and Technology*

## **Microsoft Power Platform Developer**

**Location: Appleton, WI or Milwaukee, WI**

EDCi provides infrastructure and call center technology services and solutions to clients throughout Wisconsin and the Midwest. Through our partnership and certifications with leading technology providers including Citrix, Cisco, Interactive Intelligence, Genesys, IBM and Microsoft, our customers receive the highest quality of product and service the industry has to offer.

The Microsoft Power Platform Developer will provide consulting and implementation work of Microsoft's communication applications, with an emphasis on mobile intranet technologies. This individual will design, implement, and support SharePoint Online and On-Premise applications. The Microsoft Power Platform Developer will focus on providing business process workflow automation and improvement using SharePoint, Power Automate and other technology platforms.

At EDCi, we are more than just technologists. We are a team passionate about the work we do and a family dedicated to building on our strengths and improving our challenges both individually and collectively. Associates of EDCi have the opportunity to engage in dynamic projects, leveraging the latest technologies. Our partnerships provide a unique opportunity for associates to continue to develop their professional skills. EDCi is an organization that takes pride in recognizing balance and the importance of family. If you're an experienced engineer with a love for Microsoft's SharePoint, we want to talk to you!

When you join the EDCi team, you'll receive many perks, such as:

- Remote work from home
- Paid holidays, vacation and sick time
- Bring Your Own PC Policy
- Cell phone reimbursement
- Casual dress
- Funded training and certifications
- Health, dental & vision insurance
- 401K match

And much more!

Candidates must be willing to be a resident of Wisconsin or within 120 miles of one of EDCi's offices--either Appleton, WI or Milwaukee, WI



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## **RESPONSIBILITIES:**

- Power Suite expert that creates new or converts existing solutions within the Microsoft Power Suite.
- Develop and implement solutions using the Microsoft 365 suite of applications (i.e. SharePoint, PowerApps, Power Automate, Teams and Power BI)
- Understand key client objectives, diagnosing and mapping client requirements, articulating solution benefits, recommending technical approaches to unique Client situations.
- Design, configure, develop, implement, and maintain SharePoint Online projects according to requirements.
- Work with end-users to maximize their productivity using Microsoft 365 / SharePoint
- Lead and facilitate information gathering sessions with Clients to evaluate current content structure and system requirements.
- Implements SharePoint Online environment by building appropriate Sites and configuring them to create a cohesive environment for the Client.
- Migrates content efficiently utilizing SharePoint Migration Tool, ShareGate, BitTitan, or other tools, to minimize downtime and user impact.
- Provide M365 and SharePoint training and end-user support
- Knowledge of office 365 services including: Azure AD Connect, Intune, and Azure AIP.
- Consulting with customers in Microsoft solutions—leading Microsoft workshops, advising on features/functions of solutions, eliciting requirements from customers, providing alternatives to customers within Microsoft and EDCi's solutions.
- Stay current on all things Microsoft M365 / SharePoint, including changes/updates, roadmap, releases, and third-party solutions.
- Experience planning, designing, installing, customizing, testing, documenting, and training project solutions to ensure the customer is satisfied with the outcome of the project.
- Experience in workflow development using the following tools: SharePoint, Microsoft Power BI, and Microsoft Graph
- Work closely with the Project Manager and other implementation team members to deliver a solution.
- Ability to work alone as an individual contributor or as a participant in a team environment.
- Willingness to participate in rotating schedules and share on-call duties.
- Establish and comply with best practice processes.
- Must have the ability to operate with minimal supervision and effectively communicate with both internal and external customers
- Ability to balance both support and project work; able to meet project milestones.



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- Proven ability to successfully deliver projects, meet project milestones and communicate issues/risks.
- Write system documentation, operating procedures, administration procedures.
- Willingness to acquire specialized technical certifications.

**ESSENTIAL SKILLS AND QUALIFICATIONS:**

- BS preferred, Associate's degree in IT-related field required
- Experience consulting in Microsoft solutions with customers is required
- Experience implementing Microsoft solutions is required
- Extensive knowledge of the Microsoft O365 stack/Azure is required
- Strong knowledge of the SharePoint Framework and workflow processes
- Experience with Microsoft Power Platform highly preferred.
- Relevant Microsoft Certifications such as PL-900, PL-200 preferred
- Excellent interpersonal skills including verbal communication, written communication, team focus/collaboration.
- Excellent customer service attitude and team focus
- Willingness to travel to clients as the project requires
- Prior professional services/engineering experience preferred